

Octapharma 2025 Easter Holiday Delivery Services and Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Wednesday 16th April	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products (orders must be received by 4:00pm).
Thursday 17th April	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products will be delivered Tuesday 22nd April. Frozen products will be delivered Wednesday 23rd April.
Friday 18th April	Closed	No*	No*	
Saturday 19th April	Closed	No*	No*	
Sunday 20th April	Closed	No*	No*	
Monday 21st April	Closed	No*	No*	
Tuesday 22nd April	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

*An out of hours delivery service is available during bank holidays and weekends for deliveries of fibryga® octaplex® and octaplasLG®

Out of Hours Delivery Service: 07740 483 839 - please note that delivery charges will apply for this service

Customer Services Telephone: 0161 837 3771 Customer Services Fax: 0161 837 3799

Customer Services Email: customerservices.UK@octapharma.com

Website: www.octapharma.co.uk