

Octapharma 2025 May Bank Holiday Delivery Schedule & Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Thursday 1st May	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm
Friday 2nd May	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products ordered by 4.00pm will be delivered Tuesday 6th May. Frozen products ordered by 4.00pm will be delivered Wednesday 7th May.
Saturday 3rd May	Closed	No*	No*	
Sunday 4th May	Closed	No*	No*	
Monday 5th May	Closed	No*	No*	
Tuesday 6th May	8:30am – 5:00pm	Yes	Yes	Normal service resumes.
Thursday 22nd May	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm
Friday 23rd May	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products ordered by 4.00pm will be delivered Tuesday 27th May. Frozen products ordered by 4.00pm will be delivered Wednesday 28th May.
Saturday 24th May	Closed	No*	No*	
Sunday 25th May	Closed	No*	No*	
Monday 26th May	Closed	No*	No*	
Tuesday 27th May	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

^{*}An out of hours delivery service is available during bank holidays and weekends for deliveries of fibryga® octaplex® and octaplasLG®

Out of Hours Delivery Service: 07740 483 839 - please note that delivery charges will apply for this service

Customer Services Telephone: 0161 837 3771 Customer Services Fax: 0161 837 3799

Customer Services Email: customerservices.UK@octapharma.com

Website: www.octapharma.co.uk