



## Octapharma 2024 Christmas and New Year Holidays Delivery Schedule & Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Monday 23rd December	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm.
Tuesday 24th December	8:30am – 4.00pm	Yes	Yes	Ambient/refrigerated products ordered by 12:00 noon will be delivered Friday 27 <sup>th</sup> December. Frozen products ordered by 12:00 noon will be delivered Tuesday 31 <sup>st</sup> December.
Wednesday 25th December	Closed Bank Holiday	No*	No*	
Thursday 26th December	Closed Bank Holiday	No*	No*	
Friday 27th December	8:30am – 5.00pm	Yes	Yes	Ambient/refrigerated products ordered by 12:00 noon will be delivered Friday 27 <sup>th</sup> December. Frozen products ordered by 12:00 noon will be delivered Tuesday 31 <sup>st</sup> December.
Saturday 28th December	Closed Weekend	No*	No*	
Sunday 29th December	Closed Weekend	No*	No*	
Monday 30th December	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm.
Tuesday 31st December	8:30am – 4.00pm	Yes	Yes	Ambient/refrigerated products ordered by 12:00 noon will be delivered Thursday 2nd January. Frozen products ordered by 12:00 noon will be delivered Friday 3rd January 2025.
Wednesday 1st January 2025	Closed Bank Holiday	No*	No*	
Thursday 2nd January 2025	8:30am – 5.00pm	Yes	Yes	Normal service resumes.

\*An emergency out of hours delivery service is available for deliveries of fibryga® octaplex® and octaplasLG® - please note that there is a charge for this service.

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Website: [www.octapharma.co.uk](http://www.octapharma.co.uk)  
Out of Hours Delivery Service: 07740 483839