



Octapharma 2024 Christmas and New Year Holidays Delivery Schedule & Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Monday 23rd December	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm.
Tuesday 24th December	8:30am – 12:00pm	Yes	Yes	Ambient/refrigerated products ordered by 12:00 noon will be delivered Friday 27 th December. Frozen products ordered by 12:00 noon will be delivered Tuesday 31 st December.
Wednesday 25th December	Closed Bank Holiday	No*	No*	
Thursday 26th December	Closed Bank Holiday	No*	No*	
Friday 27th December	8:30am – 5:00pm	Yes	Yes	Ambient/refrigerated products ordered by 12:00 noon will be delivered Friday 27 th December. Frozen products ordered by 12:00 noon will be delivered Tuesday 31 st December.
Saturday 28th December	Closed Weekend	No*	No*	
Sunday 29th December	Closed Weekend	No*	No*	
Monday 30th December	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm.
Tuesday 31st December	8:30am – 12:00pm	Yes	Yes	Ambient/refrigerated products ordered by 12:00 noon will be delivered Thursday 2nd January. Frozen products ordered by 12:00 noon will be delivered Friday 3rd January 2025.
Wednesday 1st January 2025	Closed Bank Holiday	No*	No*	
Thursday 2nd January 2025	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

*An emergency out of hours delivery service is available for deliveries of fibryga® octaplex® and octaplasLG® - please note that there is a charge for this service.

Customer Services Telephone: 0161 837 3771
Customer Services Fax: 0161 837 3799
Customer Services Email: customerservices.UK@octapharma.com
Website: www.octapharma.co.uk
Out of Hours Delivery Service: 07740 483839